

PALLITE® PIX® FAQs



1. What is PIX[®] made from?

PIX[®] is manufactured from paper honeycomb board. The honeycomb cells are laminated to layers of wet-strength Kraft paper.

Over 80% of the total material used is recycled and all of it comes from sustainable sources and is 100% recyclable after use.

The paper is held together with PVA glue.

The edges are protected with recyclable 'edge protectors'.



2. How strong is PIX[®]?

Typically, a PIX[®] unit is strong enough to hold up to 50kg per pick-face, with a total of up to 500kg per unit.

For more information, please see the PIX[®] Data Booklet.

3. How long does the guarantee last?

PIX[®] units are guaranteed for two years.

For more information, please see the PIX[®] Data Booklet.

4. What are the lead times for PIX[®]?

For PIX[®] orders up to £15,000:

- For standard PIX[®] units, allow 10 working days from date of order
- For bespoke PIX[®] units, allow 15 working days from date of order

For PIX[®] orders over £15,000, please consult with PALLITE[®] to agree lead times.

5. Does PIX[®] meet fire regulations?

All materials used in the PALLITE[®] PIX[®] range are non-hazardous, non-toxic and biodegradable. PALLITE[®] PIX[®] units do not contain any sources of ignition or parts capable of generating heat.

The paper construction materials are, however, combustible if exposed to naked flames. Holes are drilled in the roof of the PIX[®] units to aid sprinkler systems and prevent the build-up of carbon monoxide.

For more information, please see the PIX[®] Data Booklet.

6. Can PIX® be designed to sit on a wooden pallet?

Yes. If the customer requires (maybe because they have wet floors), PALLITE® can fix PIX® units to a wooden pallet.

For more information, speak to PALLITE® on this subject.

7. Can spare parts be ordered?

Yes. Spare parts can be ordered, subject to a minimum order quantity.

8. Are they easy to build?

PIX® is very easy to build. A typical PIX® unit takes no longer than 3-5 minutes to build and no tools are required.



9. Can bespoke sizes be made?

Yes - we can make PIX® units to any size to maximise the use of space.

For more information, speak to PALLITE® on this subject.

10. How heavy is a PIX® unit?

They vary with each type but are seen as very light compared to steel or wooden alternatives. Typically they weigh around 50kg.

11. Can PIX® be moved around?

Yes - PIX® units are designed with a pallet base so they can be easily moved with a fork-lift truck or pump truck.

12. How does PIX® perform in a damp environment?

PALLITE® products are made from Kraft paper and PVA Glue. Whilst they are not waterproof they have a x10 resistance to water compared to cardboard.

We have sold many thousands of PIX® units in the UK where the typical RH levels are 60-80% (atmospheric) and up to 70% indoors. PIX® launched in the market in 2018 and there have been no issues reported to date.

For more information, please see the PIX® Data Booklet.

13. Can PIX® be stored on an uneven floor?

We would advise, like any shelving scheme, that PIX® units are installed on a flat and level floor.

They can, however, accommodate slight imperfections in the floor.

We would not advise locating a PIX® unit on a split level where one pallrun sits on a higher floor surface.

14. Can you stack anything on top of the PIX® unit?

As long as the overall weight on the PIX® unit doesn't exceed the maximum guidelines. The user will need to be aware that the 'roof' does not have anything preventing product falling off the back. This will also cover the sprinkler holes.

15. Is it prone to insect infestation?

16. What stops products falling out?

Where this is considered necessary we can either supply L-profile 'lips' or drawers that can hold product in place.



17. How often can you dismantle and rebuild a PIX® unit?

PIX® units can be collapsed and rebuilt multiple times, making them ideal for both seasonal or pop-up storage and fulfilment, as well as long term pick-faces.

18. How are PIX® units delivered?

PIX® units are delivered flat-packed but very easy to build. Depending on the volume of PIX® units purchased, they are delivered in pallet stacks of the different component parts (bases on one pallet, lids on another, etc.) but will be clearly labelled.

19. Can I see a PIX® unit first before ordering?

Yes - our sales team can bring demo units on site visits or, for longer term evaluation, it may be appropriate to supply a loan unit

For more information, speak to PALLITE® on this subject.

20. Can I change the size of a pick face?

Yes. By removing the dividers the customer can widen their pick face dimensions. Adding Multipliers can also create extra pick face locations



HAVE ANOTHER QUESTION?